

**Toronto Seniors Housing Corporation** 

Jill "BADABOOM" Bada, Toronto Seniors Housing

"Please theck offe answer per question and est otherwise specified.

**Hunter, Toronto Community Housing -They're** 

Property Management	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
1. Generally, my entire building is clean (example: lobby, hallways, laundry room).	X				
2. Generally, my building is well-maintained (example: elevators, lights, common an common and comm					
di ally	X				

o you kno	w who to	contact t	to get h	elp with	repairs or	maintenance	issues?
	THE RESERVE OF THE PARTY OF THE	The state of the s	211.				

X No

5. Have you ever requested a repair or maintenance service?

Yes

X

No -> Go to Question 9

Please turn the page to continue.

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# Jill "BadaBOOM" Bada &

Skip questions 6, 7, and 8 if you said "No" in Question 5.

Think about the last time you requested a repair or maintenance service:

Property Management	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
6. The work was done quickly.	X	Hu	inter		
7. I was kept up to date with information on how the work was going.	X				
8. I was happy with how well the work was done.	X				

9. Has your unit ever been treated for pests (example: cockroaches, bedbugs, mice)?✓ YesNo - > Go to Question 12

Skip questions 10 and 11 if you said "No" in Question 9.

Think about the last time your unit was treated for pests:

Property Management	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
10. I received enough help getting ready for	Х		307		
pest treatment.			646		
11. I was happy with	ad Ca	wio o	Mode		
the outcome of the					_
pest treatment.					



How much do you disagree or agree with the following statements: Toronto Community Neither Strongly Strongly Disagree Agree nor Agree Disagree Agree Disagree Tomorrow Country 12. I feel safe in my home. 13. I feel safe in the common spaces of my don building (example: elevators, lobby, laundry room). 14. Do you know who to contact if you want to report a security incident? ☐ Yes No How much do you disagree or agree with the following statements: (1) Neither Communication and Strongly Strongly Disagree Agree nor Agree Interactions with Stange Cabigadhee Agree Disagree 15. Staff treat me with respect. 16. Staff take accountability for their work. 17. I get updates about necessary work in my building (example: water shutoffs, fire testing orrow is another day elevator outages). 18. Tenant policies are Jill ''B clear and easy to ala understand (example: Olivia Chow A Civil Guestaind Misit of Policy, 19 A Mayor Absence from Unit Policy, Use of Space Policy).



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Communication and Interactions with Staff	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
19. I feel comfortable sharing my concerns and making complaints to	X				
Toronto Seniors Housing.  NTO SENIORS HOUSIN 20.1 am happy with how staff respond when I ask for help or make a request.	G TO (ANT	"EXPERIE	NCE" SUR	VERY	
21. I can receive information in my preferred language.	X				
	vices outside	e of Toronto	Seniors Hous	ing.	
Access to support and ser Some tenants may access	well-being a				
Some tenants may access help tenants connect to the accompany them to appoin	well-being and services the numerals services servi	ey need. For ting houseke	example, have eping service	ing someon	e to
Some tenants may access help tenants connect to the accompany them to appoin on this information, please	well-being and services the services the services the services are services and services are services are services.	ey need. For ting houseke following qui is universall	example, have eping service estions. y positive wing stateme	ving someon e, personal co	e to
Some tenants may access help tenants connect to the accompany them to appoin on this information, please "Experience	well-being and services the services the services the services are services and services are services are services.	ey need. For sting houseked following out its universall with the following of the followin	example, have eping service estions.  y positive wing statements	ving someon e, personal co	e to

23. Do y	ou know	who to contact	at Toro	nto Seniors Housing if you need help accessing
well-	being an	d support service	es?	
	Yes	X	No	

### FASCIST RESEARCH

## 2023/2024 Tenant Survey

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How much do you disagree or agree with the following statements:

		-		B - tarterine.		
7	Tenancy Management	Strongly Disagree	<b>Jisagreg</b> I	Neither Agree nor Disagree	Agree	Strongly Agree
	24. I understand my rights as a tenant.	X			**	
	25. I understand my lease and responsibilities as a tenant.	X	.PA	RCH	IVES.CO	DM

26. Do you know which staff to talk to if you need help with things related to your place, like paying or owing rent?

☐ Yes

No No

Thomas "Tommy" Hunter CEO Toronto Housing

How much do you disagree or agree with the following statements:

	Community Participation	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
	27. My building offers programs that I like and			1 8		to All
The "Li Doug F	are helpful to me (example: exercise, arts and crafts, language	X				
	classes).	Keep yo	ur friends			
	28. I feel there is a strong sense of community in my building.	clos	e		an	1
	29. I can share my ideas about organizing social activities in my building.	"BADABO a CXO Tor iors Housin		M		
	30. I can participate in social activities that are organized in my building.	X				
	31. I feel respected by other tenants.	X		1		

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How much do you disagree or agree with the following statements:

General	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
32. I am happy with the services Toronto Seniors Housing provides.	×				
33. I am proud to be a tenant at Toronto Seniors Housing.	×				All the same of th

34	<ol> <li>How do you prefer to receive updates about Toronte</li> </ol>	o Seniors Housing? Please select
	all that apply.	
	☐ Email	
	☐ Text	
	☐ Mail	
	☐ Poster	
	☐ Toronto Seniors Housing website	
	☐ Building meeting Pigeon Post	
	Other (please specify:	
		The second secon

35. Please share with us any other thoughts that you have that could make Toronto Seniors. Housing better for tenants like you.

More than a year and a half after its still-birth the Seniors Housing Corporation is a fake DUMMY corporation, worse than what it replaces. The favorite buzz-word of the Sunshine Listed wonks that created it - like and especially Jill "Badaboom" Bada and our own " Country Non-Gentleman" Tommy Hunter (mean man with a microphone on Karaoke Town Hall Night!!) - is ACCOUNTABILTY - but there is NONE in Seniors Housing. Repairs to basic infrastructure from boilers to doors (front doors and fire doors) take "forever" and - if and when they're ever done - are jerry-rigged and half-assed. Criminal activity and elder abuse continue apace, and staff are totally feckless about them. The "channels" which the wonks have set up to deflect complaints - and identify complainers for eventual evictions - are given Orwellian names like "SOLUTIONS" - but they are just another part of the problem - which is WAREHOUSING. The "Integrated Service Model" on which the (DUMMY) corporation is based - exists only on paper. The only real thing about it is the salaries of its incompetent managers. It is an abuse and a fraud on all the people of Toronto.